

RDP-FIDO-GATE

Country Annex — Vietnam

Vendor statement of facts relevant to local requirements

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About this document

This annex supplements the documentation of RDP-FIDO-GATE version 1.25.1 for customers in Vietnam. It sets out the facts about the product that matter under the local rules named below and shows which obligations stay with the customer.

The annex is a statement by the vendor about its product. It is not legal advice, not a certificate of conformity and not a substitute for the customer's own assessment.

1. Purpose and status

No certification, licence or registration by Vietnamese authorities is claimed for the product or for the vendor in this document.

2. Product facts

Item	Fact
Product and version	RDP-FIDO-GATE 1.25.1
Deployment	Client and server components, all installed on the customer's equipment
Customer content on vendor servers	No
Interface languages	Windows client and installers: Russian, English, German, French, Spanish, Chinese. Linux client: Russian, English. Android client: English, Russian. Gate command line and log: English. Hub web cabinet: Russian, English.

2.1. Personal data the product can process

- In the client: computer addresses and labels, user names and domains, saved session passwords (encrypted), screenshots of remote desktops for the tiles, notes
- In the Windows client: the account e-mail address and the activation token
- In the SSH console: saved passwords and commands, notes for the assistant, the history of conversations with the assistant (may contain terminal text)
- On the gate: labels and public keys of enrolled FIDO2 keys, one-time-code secrets, use counters and times, client IP addresses in the log
- On the hub: identifiers and machine names of linked gates, client IP addresses, cabinet accounts (login, name, password hash), the event log
- Sent by the Windows client to the vendor's account server: the e-mail address, the installation identifier, the client version and language, impressions and clicks of the advertising tile; the server keeps the account and its edition

2.2. Where data is stored

Data is stored locally on the customer's equipment. Windows client: the directory

%LOCALAPPDATA%\RdpFidoClient (sessions.json, thumbs, account.json, console.json, console-chats.json, applock.dat, client.log). Windows gate: %ProgramData%\RdpFidoGate (gate.json, enrollment.json, gate.log), accessible to SYSTEM and administrators only. Linux client: ~/.config/rdpfido (mode 0600), passwords in the desktop keyring. Linux gate: /var/lib/rdpfido-gate (root only). Android client: the app's private directory. Hub: /var/lib/rdpfido-cloud. The vendor holds only the account details listed under activation.

2.3. Data sent to the vendor

- Windows client → account server, activation code request: e-mail address, product identifier, interface language
- Windows client → account server, activation: e-mail address, the code from the message, product identifier
- Windows client → account server, edition terms (hourly, or every 10 minutes while the advertising tile is shown): account token, product identifier, client version, interface language, installation identifier
- Windows client → account server, advertising tile statistics (Free edition only): account token, product identifier, event type (impression or click), advertisement identifier; download of the advertisement pictures
- Windows client → account server, update check: product identifier and client version; download of the update files
- With every request the account server sees the client's IP address
- The gate, the Linux and Android clients, the hub and the relay send nothing to the vendor

3. Data protection

The Law on Personal Data Protection No. 91/2025/QH15 and its implementing Decree No. 356/2025/ND-CP, in force from 1 January 2026, apply to the personal data the customer processes with the product; they succeed Decree No. 13/2023/ND-CP. The competent authority is the Ministry of Public Security.

3.1. Roles

For personal data processed in the product on the customer's own equipment, the customer is the personal data controller. The vendor has no access to that data and is not a personal data processor for it.

For the data listed under "Data sent to the vendor", which the vendor receives in order to perform the licence agreement, the vendor is itself a personal data controller.

3.2. What the product provides

- **Access control.** Access to a protected port opens after a check on the gate: with a FIDO2 key (signature over the challenge, relying-party identifier, signature counter, user-presence flag and, when enabled, PIN or biometric verification) or, if the gate is set to codes, with a TOTP one-time code. A gate uses one method. A key is enrolled with a one-time enrollment code that the administrator obtains on the gate (valid for 15 minutes). Access is granted only to the address that passed the check, for a set window (90 seconds by default, at most 600). Failed attempts are limited: 8 within 5 minutes from an address block that address for 5 minutes. Countries can be restricted using a local address table. The gate has no user roles other than a key's role in a shared FIDO Stream session (lead or watch only). Gate commands are run by the operating system administrator. Once the port is open, sign-in to the computer is checked by the operating system itself (account and password). The client can be locked with a master password or a FIDO2 key. The hub cabinet has accounts with owner, administrator, auditor and user roles.
- **Logging.** The gate keeps a text log `gate.log` (on Linux also the systemd journal): key enrollments with the address, every opening and closing of access with the address and the key label, rejected attempts and their reasons, rate-limit triggers, changes of the protection state, updates. The log is limited to 4 MB with one previous file kept. The client keeps `client.log` (gate calls and errors). The hub keeps a service log and a daily cabinet event log (kept for 90 days). There is no writing to the Windows event log, no syslog or SIEM forwarding and no tamper protection of the logs.
- **Export and deletion.** Data is kept in JSON files and text logs in the directories listed above and is copied with operating system tools; there is no separate export function. Deletion: a session is deleted in the client together with its saved password and screenshot; a key on the gate with the `remove-key` command; everything by deleting the data directory after uninstalling (the data directories survive an uninstall; the Linux gate's directory is removed by a `purge` of the deb package). The client has no function for deleting the account on the account server: such a request is addressed to the vendor.
- **Encryption.** See the section on cryptography below.

3.3. What remains with the customer

- consent or another legal basis, and notification of data subjects;
- the personal data processing impact assessment and, for transfers abroad, the cross-border transfer impact assessment filed with the Ministry of Public Security;
- answering data-subject requests with the export and deletion functions above;
- breach notification within the statutory period;
- data-localisation duties under the cybersecurity legislation: for installations on the customer's equipment, the customer chooses where that equipment is located.

4. Use of artificial intelligence

The product uses large language models as follows. The assistant in the SSH console (Windows and Linux clients) suggests commands in answer to the user's question. It calls the service the user has configured: the Claude API or an OpenAI-compatible server, including a local one. No model is part of the product and the vendor's servers take no part in this exchange. Terminal text (the last 200 screen lines with each question) is sent to the model only when the "sees the console" option is ticked.

Content sent to a model provider abroad that contains personal data is a cross-border transfer. The output of these functions is to be reviewed by a person before it is relied on.

5. Accessibility

Public bodies refer to WCAG for web-based systems.

Status of the product: No accessibility assessment (WCAG or similar) has been carried out. The Windows client can be operated from the keyboard (the shortcuts are listed in the User Guide) and follows the Windows display language and scaling; the Linux client and the gate have a complete command line. Operation with screen readers has not been tested; the session tiles in the Windows client are drawn by the program itself.

No accessibility conformance report is provided for this version.

6. Language

This package is supplied in English. Public tenders and consumer-facing documents are normally required in Vietnamese. Vietnamese-language documentation is not part of this package.

Interface languages of the product: Windows client and installers: Russian, English, German, French, Spanish, Chinese. Linux client: Russian, English. Android client: English, Russian. Gate command line and log: English. Hub web cabinet: Russian, English.

7. Documents usually requested and where to find them

Usually requested	Where it is
Product description, functional specification	Product Description and Functional Specification
Installation and operating instructions	Installation and Administration Guide
User manual	User Guide
Maintenance and support description	Software Lifecycle, Maintenance and Support. Service levels: contract
List of third-party and open-source components	Delivery Specification and Third-Party Components
Security and data-protection description	Security and Data Protection Statement
Data processing terms, facts for impact assessments	Contract; Security and Data Protection Statement
Documentation in Vietnamese	Not part of this package
Licence agreement, warranties, prices	Contract

Document history

Document version	Date	Product version	Change
1.0	2026-10-06	1.25.1	First issue